



SC4500 Software Package 3.90 – 2025.3

Release Notes

This document contains details about the latest release of SC4500

Release date: November 25th, 2025

Refer to the full user manual [DOC3435290690_14ed.pdf](#) for firmware upgrade instructions.

What's new – Improvements

Package sensor

Enhanced sensor update support for a broader range of installation scenarios.

Bug fixes and stability improvements

Fixed High Voltage Relay missing Relay 1 menu when configured to warning function.

Fixed parameter name displayed always in English in the main screen after controller reboot.

Fixed CL10 Chlorine reading is missing on the main display screen.

What's New – Claros

Improvement for Claros connected devices



Check this page for a full list of software releases, upgrades, and technical specifications for Claros, the Water Intelligence System from Hach.

<https://www.hach.com/claros/release-notes>

How to contact us

Website: <https://support.hach.com/app/ask>

North America

- Phone: 1- 800-227-4224 Option 2
- Email: techhelp@hach.com

Europe

- Phone: country specific
- Email: country specific

